



**Serving Our Neighbors  
Ministries**



**ANNUAL IMPACT REPORT  
9.1.19-8.31.20**

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"We are driven to love children and families above and beyond their expectations, make connections which create lasting friendships and tear down biases."

**KIM EMCH, FOUNDER & EXECUTIVE DIRECTOR**

## MESSAGE FROM FOUNDER & EXECUTIVE DIRECTOR, KIM EMCH

### *We are inspired by the unexpected.*

At Serving Our Neighbors Ministries we are building communities that help families take steps out of poverty since 2007. We began in Hilliard, Ohio, providing free meals to hungry neighbors; educational supports for children and their families; and summer camp programs for students. Serving Our Neighbors Ministries provides crucial support to our community, in a family's darkest hour.

Back in 2007, we started with a Free Summer Lunch Program in Hilliard, Ohio, serving children who were facing poverty and hunger all summer because the school's free or reduced lunch stops.

The program transformed into camp filled with healthy food, education, games, positive friends, and role models. Parents begged us to stay and help their children with homework after school. As we got to know families, we learned, for some, that English was not their first language - they were new Americans, and they were caught in poverty because English is vital to getting a good job. We added adult English to the children's after school homework program, then early literacy for the preschool siblings. Now, the WHOLE family (infants, school aged children, parents, and grandparents) could come to this one-of-a-kind "3 Generation Family ESL" program to escape poverty.

When opportunities or needs arise, we gather neighbors to serve. Like children running a restaurant, a Free Legal Clinic or Christmas Store. Each of these programs, we think of as a block of support that over the years have grown into a tower. A tower of successful programs designed to build a supportive community of neighbors who build relationships that lift children and families out of poverty.

**COVID-19 stopped us from gathering large groups of people... but we are inspired by the unexpected! We took the blocks apart spreading them out, to create more robust community support far beyond Hilliard, Ohio. Our passion to help families move from surviving to thriving does not wane, it simply morphs!**

2020 will be remembered throughout history as a year of "pivoting", a year of catastrophic health crisis and life changing safety protocols, a year of ingenuity and the year where community needs of hunger and educational supports could be seen and felt by all in the suburbs. Perhaps we have all learned, our intense need to be connected to people. Our focus is rock solid as it always has been, on feeding, educating, serving by mobilizing neighbors to love and serve their neighbors and build relationships that change us all for the better.

Physical and emotional hunger have reached record levels and to say we pivoted is an understatement! On March 11, 2020 we made the excruciating decision to close our family ESL program as to not gather people in large groups due to COVID-19. The very next day we had a choice to make. We could stop, we could wait, or we could be paralyzed. We started by calling more than 600 families we serve and took what we learned and redesigned every program we run to address physical and emotional hunger!

We pray you are blessed to read the record setting outcomes and numbers in this report that can only be explained by God's faithfulness.

Kim Emch, Founder and Executive Director  
kemch@son-ministries.org







## A MESSAGE FROM A BOARD MEMBER

My name is Hanadi Altawil, a board member in Serving Our Neighbors Ministries since January 2020.

I've known the organization since 2011 when I was looking for an affordable summer camp for my children and have the ability to flyout to Charlottesville, Virginia to complete the last year of my master's degree in Physics. As a single mom, a head of a household with four dependents, two boys, and elderly parents,

I have always had a faith that God does watch us. Richard Evans stated, "It is often in the darkest skies that we see the brightest stars."

I believe that Serving Our Neighbors Ministries has brightened many people's lives, including myself and my family. In the summer of 2011, I started my journey with this cause; my children went to the summer camp for free, saving me money to finish my degree. Between 2011 and 2019, my role with the organization varied from ESL program hospitality to Arabic Interpretation. It's been an honor to serve as a board member, not only because of the amount of love and care this organization has been giving to families in the community throughout the years; it's the endless dedication to improving their lives and building healthy communities across the country.

My children and I have always felt loved, cared about and that we belong here, whether being served, while serving or now as I help to strategically lead the ministry.

Hanadi Altawil

## GOVERNANCE BOARD

### **Shawn Oakley, Board Chair**

Vice President Customer Advocacy  
Huntington National Bank

### **Irma Chon, Pastor Liaison**

Youth Pastor  
Cornerstone Christian Fellowship Church

### **Helen Davidson, Treasurer**

Retired Chief Financial Officer  
CFO Make-A-Wish OH, KY & IN

### **Bart Griffin, CFP, CHFC, CLU**

Board Member & Youth Board Liaison  
Griffin-Lantz Insurance

### **Guru Vasudeva, Secretary**

Sr. Vice President & Chief Information Officer  
Infrastructure & Operations Services  
Nationwide Mutual Insurance

### **Michael Stauffer, CFA**

Director, Risk Oversight  
American Electric Power

### **Hanadi Altawil**

Ohio Dominican University, Faculty  
Columbus State Community College, Faculty  
Grand Canyon University, PhD. Candidate

### **Kim Emch**

Founder and Executive Director  
Serving Our Neighbors Ministries

## STRATEGIC ADVISORS

### **Cameron and Molly Mitchell**

President and Founder  
of Cameron Mitchell Restaurants

### **Tom and Jane Lennox**

President and Founder of DIB Brands  
Former Chief Executive Officer & Founder of Pelotonia



## ADVISORY BOARD

### **Vicky Clark**

Assistant Superintendent  
Hilliard City School District

### **Kitty Allen**

President, Primemovers  
Owner, Built to Lead-The Allen Group

### **Wally Martinson**

Area Director  
Mission Increase Foundation

### **Jeff Marian**

Senior Pastor  
Prince of Peace Lutheran Church

### **Glennon Sweeney**

Senior Research Associate  
Kirwan Institute for the Study of Race and Ethnicity at The Ohio State University  
Community Assessment & Metropolitan Change and Food Justice

### **Chris Nemeth, LISW-S**

President  
Nemeth Counseling and Consultation

### **Jim Swearingen**

Founder and Executive Director  
City Vision



## OUR STORY: NURTURING DREAMS TO ALLEVIATE POVERTY

Our work started with our founder, a mother, who learned 1 in 4 children were going without food in the summer in her suburban town. She felt called to feed these children in mind, body, and spirit and bring the community with her. As she listened and learned, she discovered it would take more than filling hungry stomachs to alleviate poverty. Poverty presents unique challenges for suburban residents, many of whom are New Americans or immigrants facing language barriers.

With this understanding, Serving Our Neighbors Ministries began working to feed, educate and serve, to help families take steps out of poverty. Hundreds of volunteers and dozens of community partners stepped forward to help launch what is now our flagship programming: Free Summer Lunch Camp, 3-Generation Family ESL and Connecting to Resources.

Thirteen years later, Serving Our Neighbors Ministries continues to be a beacon in the central Ohio community especially during the global pandemic. This is because of our generous community partners with whom we work side by side to transform lives.



## OUR MISSION

Serving Our Neighbors Ministries is a faith-based not for profit partnering with children and families facing the unique challenges of suburban poverty in central Ohio. We mobilize life-improving resources and connect families to these resources and to a network of organizations and people who together strive to help strengthen families and our community. We offer a respect-filled HAND UP to those in need and mobilize the community to Serve Our Neighbors!

## OUR VISION

Is to bring the community together and be a place that helps families take steps out of poverty and no child experiences the hopelessness of hunger; where families working their way out of poverty are connected to resources to meet their basic needs, restoring hope, stabilizing families.

## OUR VALUES

PEOPLE are our priority - RELATIONSHIPS are our goal.

We see each person CREATED in GOD's own image; each has a purpose and a voice.

We bring HOPE to children and families in need by connecting them to people, resources, and a hand up.

We build up COMMUNITY one respectful, empowering relationship at a time.

Through PARTNERSHIPS, we strive together for the BEST for our community.

We nurture DREAMS to alleviate poverty.

We are inspired by the unexpected...JOIN US!



## SUBURBAN POVERTY & COMMUNITY IMPACT

At Serving Our Neighbors Ministries, we believe that where there is hope, kindness, and a desire to transform lives, there is an opportunity to transform communities.

The growth of the Columbus Metropolitan Statistical Area (MSA) which includes the surrounding counties of Delaware, Madison, Union, Fairfield, and others is on the rise. Since 1970, the Columbus MSA has added more than 1,000,000 residents in Franklin County alone. The foreign born population has grown by over 275% since 1990.\*

Since 2000, the number of people in the Columbus MSA living in poverty has increased 85% and the number living below 200 percent of poverty, increased 66%. Among those are New Americans, refugees, and immigrants who are especially vulnerable.

### **Suburban poverty presents unique challenges for families - especially children:**

- Summer food insecurity
- Lack of accessible resources
- Social stigma
- A desperation to not 'look or be identified as poor'

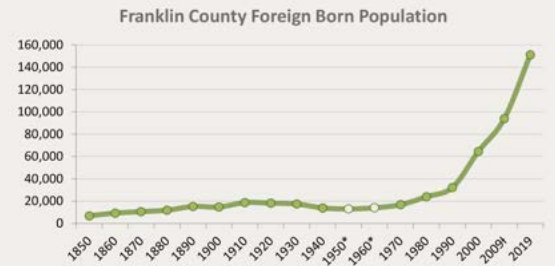
### **New Americans facing poverty in Columbus, Ohio:**

- 10.6% of the Franklin County population is foreign-born, the largest percentage since 1890 and a 275% growth since 1890.
- Columbus has the 2nd largest immigrant arrival in the USA since 2000.
- Over 95% net population growth in Franklin County (2000-2016) were persons of color and people living below 200% of poverty.

***\*Sources for pages 8 & 9: US Census Bureau and slides are from The Columbus Foundation courtesy of Matt Martin. 2012-2016 American Community Survey, US Census Bureau. Map courtesy of The Kirwan Institute.***

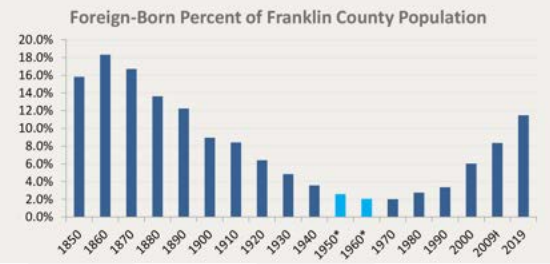
**FRANKLIN COUNTY FOREIGN BORN POPULATION**

*Franklin County's foreign-born population has grown by over **275%** since 1990*

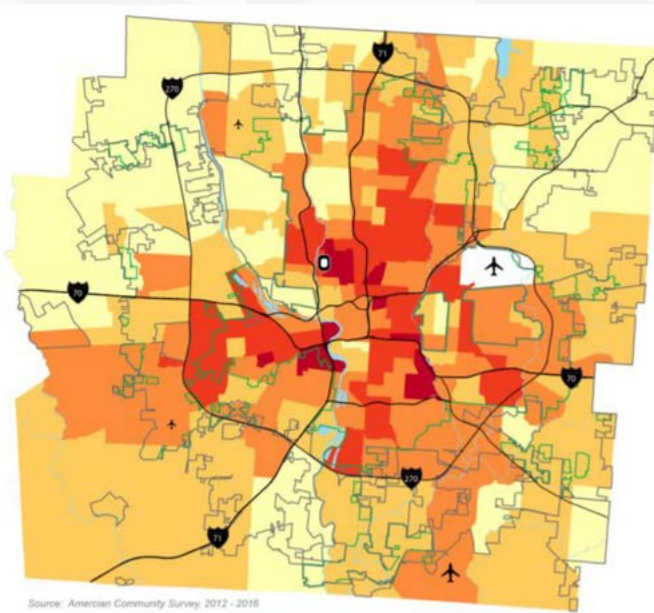


**FOREIGN BORN PERCENT OF FRANKLIN COUNTY POPULATION**

*1890 was the last time the foreign-born population made up 10%+ of Franklin County*



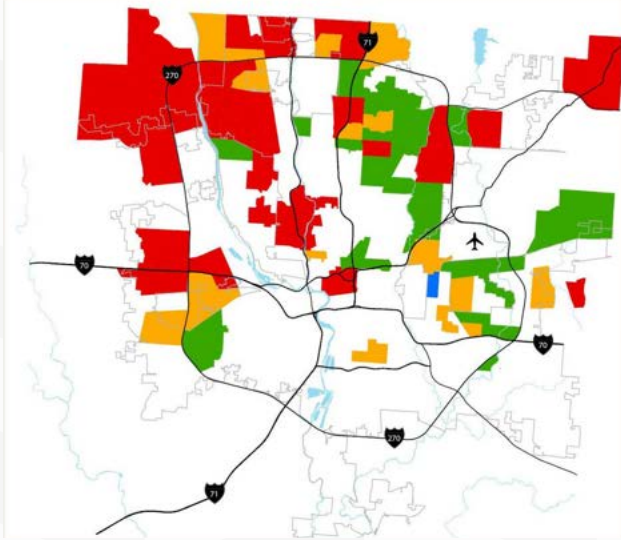
Source: U.S. Census Bureau



**FRANKLIN COUNTY POVERTY RATES: 2016**

Source: American Community Survey, 2012 - 2016

**FRANKLIN COUNTY IMMIGRANT POPULATION DENSITY**



**Summary**

This map highlights Census tracts in which 10% or more of the population was born outside the United States. The colors symbolize the largest immigrant group within each tract, although a diverse international population within each tract may also exist.

**Continent of Origin**

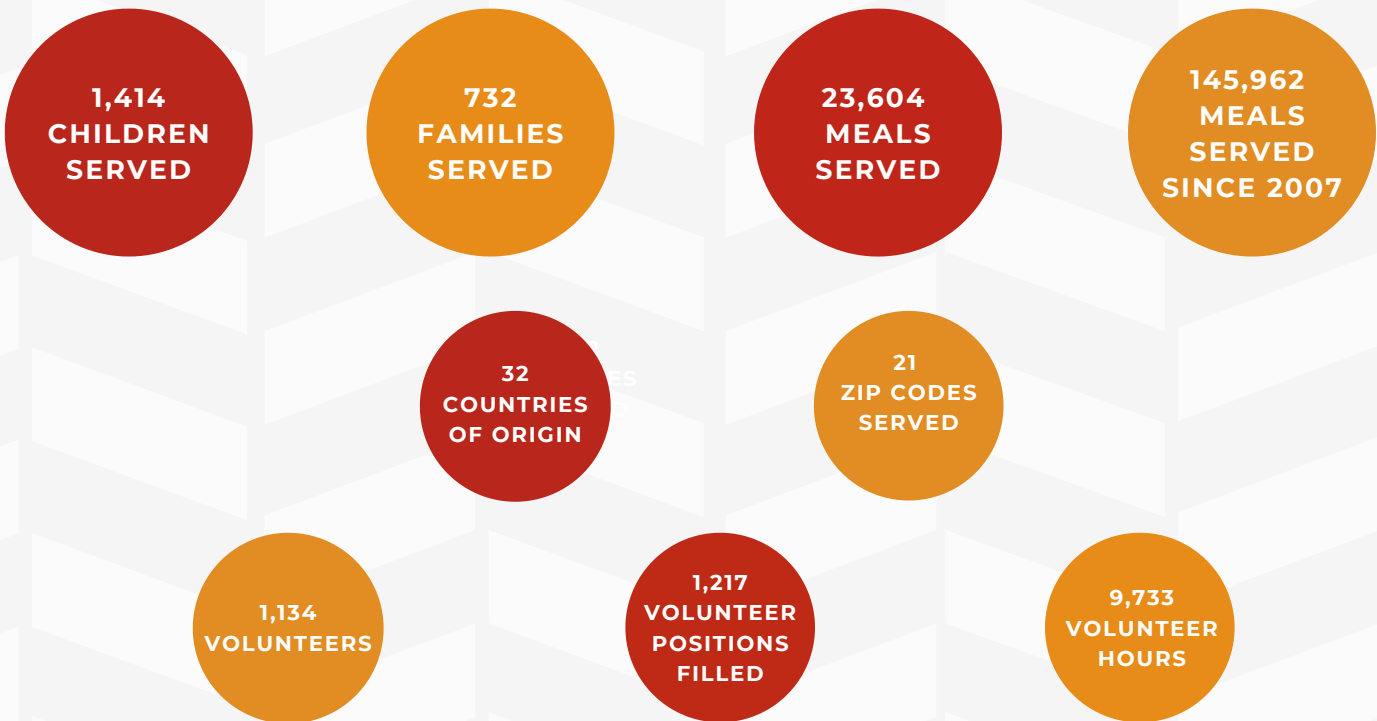
- Africa
- Asia
- Europe
- Latin America

# COMMUNITY IMPACT FISCAL YEAR

Connecting families who are experiencing poverty to life-improving resources is at the heart of our mission. Through our community partners and volunteers, hope is possible. Together we feed, we educate, and we serve our neighbors.

## MOBILIZING THE COMMUNITY

When we come together and help one another, serving side by side, we build a stronger and healthier community. This year because of the 1,134 volunteers who stepped forward to offer their time, talents, and resources, they made a positive impact on the lives of children and families taking steps out of poverty.



**\$222,410.78\***  
**VALUE OF SERVICES**



**36 HOURS/24 VOLUNTEERS**  
**LEGAL SUPPORT FOR FAMILIES**

\*ACCORDING TO THE INDEPENDENT SECTOR AT [WWW.INDEPENDENTSECTOR.ORG/VALUE-OF-VOLUNTEER-TIME-2019](http://WWW.INDEPENDENTSECTOR.ORG/VALUE-OF-VOLUNTEER-TIME-2019)





## MEET JESUS BENITEZ

In 2020, Jesus finished his associates degree from Columbus State and is now working on his Bachelor's degree from The Ohio State University where he is majoring in Atmospheric Sciences and Mathematics. His dream job is to work at the National Weather Service as a meteorologist. He is well on his way to become the first in his family to achieve a Bachelors' degree. Pictured here is Jesus with his little brother last summer at Camp 2 You, our free Summer Lunch Camp.



## A LIFE CHANGED-BY JESUS BENITEZ

My mom went to the ESL program and I came along with her on occasion. Then as a child I started going to Serving Our Neighbors' camp in the summer. I thought it was related to school at first so I wasn't too excited about it. But once I realized it was a summer camp designed for me to have fun, I was really excited, especially when I recognized a lot of the other children who lived in the same neighborhood with me and went to my school. All summer we got to play outside and we set up our own little soccer field using the trees as goalposts. I remember one green shirt, Miss Kelly. She played soccer with us and she loved being there, and when I was younger, I really looked up to her as a role model. She really connected with our family and she truly made me enjoy camp that first year. That's why I kept coming back after that summer.

By middle school, me and the other boys my age weren't so much into the kid activities anymore. We were all sitting there together one day at a booth table in the back corner just thinking about things and someone commented on how that room looked like a restaurant. We got excited and wondered if we could run our own restaurant there, and we talked to the green shirts about the idea. What would we need to do to bring the idea to life? We started with the planning process - we had to choose a host and servers. We had to have people cooking the food. We needed to get actual food and decide what we wanted to cook for everyone. Eventually, we built all the way up to having management roles. One guy who was artistic came up with a graphic for the signs and menus. We got it printed on matching t-shirts that we tie dyed together as a group. I still have my Taco Bell Junior shirt. And from then on we all were so excited again about camp; it was just such a great time.

Taco Bell Junior built skills to help us in the future. Some of us didn't have the best situations at the moment. I remember when I first went to camp my family was struggling because my dad had to get a surgery. He was the main source of income for our family. But Taco Bell Junior gave us actual business skills and did so much to prepare us for our futures because we learned real skills that could be helpful in a job later. I learned how to become a leader and went on to lead groups at school, and now even at my current job I was able to work myself up to become a manager. I think I would have had a harder time without that. I've been able to turn that experience into real success in my life.



*In 2013 at age 11, Jesus starred in our Taco Bell Jr. video speaking as one of the "founders". Taco Bell Jr. - restaurant invented in 2012 and run by 8-12 year old children who dreamed BIG!*

# THANK YOU TO OUR VOLUNTEERS



“ **BIG Heroes**

She co-leads this 100% volunteer run community garden that produces 13,000 lbs. of organic vegetables each year. Families who need this food, volunteer to plant and harvest alongside their neighbors where amazing relationships grow. 100% of the food is given to local families in need. Due to COVID-19 the crops were specifically chosen to offer the most sustenance and winter storage.

Irma Chon, volunteer for the community garden and former board member was recognized this year as one of The Columbus Foundation's Big Give, Big Hero!



Known as Grandma Kathy, this volunteer serves as her neighborhood's community ambassador.



Teen Interns, also known as our "Orange Shirts" are dedicated to serving, rain or shine!





## FEEDING CHILDREN IN THE SUMMER

In Spring of 2020, the world experienced a global pandemic. Like many, we were faced with the challenge of how we would serve the community. For Serving Our Neighbors Ministries it was not a matter of if but rather, how we would serve children in the summer? With two months to plan, we formed a Summer Lunch Task Force to help us redesign our free Summer Lunch Camp whereby we could take camp to the children!

**Camp 2 You** resulted in our most impactful summer camp yet offering food daily for 11 weeks and serving a record number of meals, 20,058, in one summer. With food distribution sites located in 15 different neighborhoods and schools in Hilliard, staff and volunteers connected with the children and families on a deeper level. We learned about their needs, met other members of their family, and built loving and trusting relationships.

To attend to children's social and emotional isolation during the pandemic, the redesigned summer camp included 306 hours of virtual camp. Children signed on 1,292 times over 7 weeks and were greeted daily by our summer camp staff, also known as "green shirts". They led fun games, arts & crafts and virtual field trips. Many special guests made an appearance, including live animals during Animal Week. Each week of virtual camp had a theme. The community donated 2,187 activity bags which were used for the weekly activities.

# 2020 CAMP 2 YOU



15 neighborhood Grab & Go  
breakfast & lunch locations for 54 days

616

Children Served

20,058

Meals Served



Virtual Camp for Children K-8th Grade in  
Hilliard and Upper Arlington

306

Hours of Virtual Camp: 34 Days

1,292

Virtual Camp Sign-Ons

2,187

Activity Bags

## VOLUNTEERS MOBILIZED: 591

Items Distributed

504

Back Packs

384

Produce Boxes

5,015

Food Kits

125

Hygiene Kits

124

Clothing Boxes

*The day after we made animal puppets during Camp 2 You (virtual camp), a mom came to get lunches for her kids who always participated on the calls. She said that after camp last night, her two sons were so excited by the craft that they helped their 1-year old sister make a puppet for herself, using supplies they found around the house. The mom said it was made from a gift bag with the handles torn off and had lopsided eyes, but it was an animal puppet just the same! Even if we can't physically be with the children this summer, it's so encouraging to know that they're still having fun.*

- Camp 2 You Seasonal Staff, Jess Wagner

# TRAINING OUR NEIGHBORS

We were hired by the community of Upper Arlington to help them start their first Free Summer Lunch Camp to serve children in their community who receive free/reduced lunch at school.

We started by recruiting a volunteer team from the community. Together we dreamed big to design, then launch their first Free Summer Lunch Camp. The goals were to provide food for children all summer, addressing the children’s hunger and social emotional needs during the pandemic. Due to COVID-19, Upper Arlington City Schools provided free lunch all summer allowing our team to offer 35 days of live virtual camp for children kindergarten through 8th grade.

Has God called upon you to help serve your neighbors? Learn how you can make life-improving change in your community. Serving Our Neighbors Ministries offers coaching and consulting to help design and lift up programs in your community.



***Volunteers helping to distribute produce.***



**“Thanks so much for your leadership and guidance, Kim! I enjoyed working with you and your staff along with the other Upper Arlington volunteers.”**

**-Paula Gilmour, Keller Williams Relator**





## SOCIAL ENTERPRISE

We have taught 18 communities how to run free summer lunch camps or a family ESL program since 2007. January 2020, we started our social enterprise through monetizing our expertise to lift up a training department, so we can share all we have learned in 13 years so that communities can press the easy button and get on to changing lives rather than depending on trial and error.

For so many, the logistics of helping others can be overwhelming. While it can be easy to recognize a problem or a need in a community, it can be daunting, intimidating, and frightening to know where to start to address or fix the need – leading far too many individuals and organizations to back down and walk away, instead of creating community change.

Since 2008, we've helped churches, civic associations, local governments, school districts, and other groups of caring individuals provide crucial support to thousands of children and families facing poverty in their neighborhoods. Serving Our Neighbors Ministries proudly offers community building consulting and coaching services. We also provide a robust assortment of video training pieces and remote cohort learning opportunities, ideal for existing programs that yearn to improve programming. It is versatile for community members who are ready to take their first steps serving their neighbors. Serving Our Neighbors Ministries offers years of expertise, clear guidance, and a commitment to caring for your organization.

Our goals are to help you maximize your reach, run efficiently, and learn how to administrate community change through programing that lifts children and their families OUT of poverty, this generation.



## SOCIAL ENTERPRISE AT A GLANCE

Delivering impactful, meaningful, and powerful support to your community can be overwhelming. With Serving Our Neighbors Ministries, you can learn to break through, bring your community together, identify community assets that create life change for each member of your community, children through grandparents.

Call Kim Emch at 614-586-7939 or email, [kemch@son-ministries.org](mailto:kemch@son-ministries.org) and start making a difference in your community tomorrow.

### **We are here to help:**

- Churches who want to make a difference in their community, but don't know how or what to do.
- Communities who want to feed children in their town who are at risk of going hungry in the summer months due because schools close thus free and reduced lunches stop.
- Civic Organizations who want to help job seeking neighbors for whom English is a second language by providing English classes, resume support, interview prep, and other soft skills.
- Non-profits who want to help provide homework help for children who cannot afford a tutor or reliable Wi-Fi.
- Organizations who know there are families who need help in their community, but don't know where to start.
- Municipalities who are trying to pivot services and programs during COVID-19.
- Youth leaders who want to help youth invent, start and run their own businesses.
- Communities who want to find ways to break down stereotypes and bias through relationship building across racial, ethnic, socio economic, cultural and religious differences.





## **SOCIAL ENTERPRISE - FEEDBACK**

**“We visited to see firsthand how Serving Our Neighbors Ministries Hilliard Free Lunch program was organized and operated. Kim shared her experiences and best practice ideas. Serving Our Neighbors Ministries was very supportive of our efforts which shortened our learning curve and helped us more clearly identify and develop the program components for our Westerville Kids Lunch Club. SON Ministries helped with staffing ideas, on site location set ups, logistics ideas, and craft/enrichment activity ideas to name a few.”**

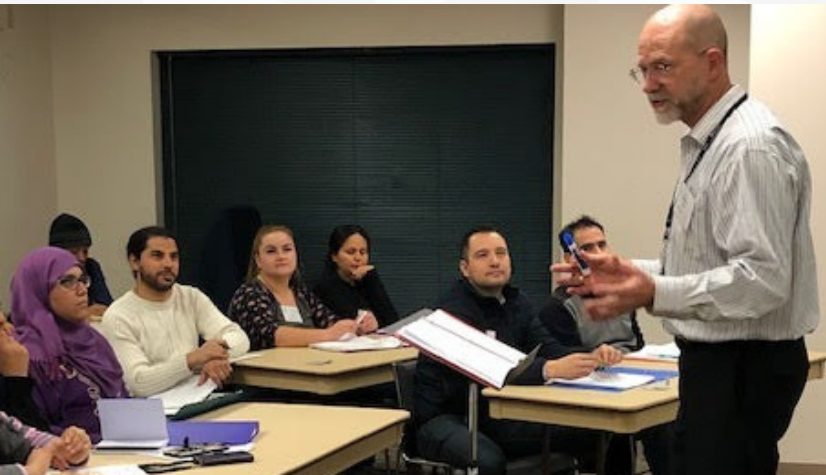
**– Scott Marier, Executive Director, Westerville Area Resource Ministries**

**We felt a calling to make a difference in our community so we turned to SON Ministries. They mentored us as we began the Olentangy Summer Free Lunch Program in 2014. Without all their help, knowledge and love for the children, we never would have been able to carry out Christ’s work and serve nearly 500 lunches last summer. We could write a book about how helpful Serving Our Neighbors Ministries is!”**

**– Randy and Mary Wilker, Olentangy School District Summer Free Lunch Program Directors (inaugural year 2014)**

**“There are no words to convey Kim’s vision and influence in Gahanna!! I remember her launching the Hilliard program and IMMEDIATELY knew that every suburb in central Ohio should be feeding hungry children in the summer! I took this idea to an off-shoot of the Gahanna Ministerial Association who was looking for a mission the churches could do together as the Body of Christ in Gahanna. We did it- we created the Gahanna Free Summer Lunch Club (GFSLC), partnered with 11+ local churches, many local businesses, and even the city and the school district!! Hundreds of children fed, thousands since the inaugural year 2008 – super exciting! We learned so much from the early days, from Kim, including just the simple fact that children were going hungry in the summer, respecting the dignity of the poor, being sensitive to various ethnic populations, how best to use volunteers, etc. So so much!! The Gahanna Summer Lunch Club has really bonded our city together! I am still quoting Kim & Serving Our Neighbors Ministries regarding community care, keeping a Christian identity, offering holistic care, not just band-aids. Other communities have since multiplied the GFSLC into other neighborhoods, Pataskala directly from Gahanna. Kim & Serving Our Neighbors Ministries have had a profound and lasting impact in Gahanna.”**

**– Cindy Schmidt, Missions and Outreach, New Life Church, Gahanna**



## 3-GENERATION FAMILY ENGLISH AS A SECOND LANGUAGE (ESL) PROGRAM

At our 3-Generation Family ESL program, every family member, from birth to grandparent, receives English immersion education. This year, 218 families from 32 different countries gathered together in the same building at the same time, to receive the education they each need to take their next steps out of poverty towards a thriving future.

The New Americans, immigrants and refugees who attend the program find comfort in knowing they share a common experience: being new to this country and learning English together. Also joining the classes were 348 volunteers who came to serve their neighbors. A community is built across racial, ethnic, socio-economic, and religious barriers, and all are changed for the better. Friends are made and laughter is shared. Most importantly, students feel welcomed and are surrounded by unconditional love.

Parents can focus on learning English because they feel comfort in knowing their children are safe, playing, getting help with homework or early literacy and having dinner.

In March 2020, the program transitioned to online learning where the adults continued their ESL classes on Zoom. Children who attended Kids Club were still able to participate in online activities. In a survey to parents, it was reported the Kids Club program had a positive impact on the children.



61.54%  
improved in  
school



76.92%  
behavior  
improved at  
school & home



100%  
social emotional  
behavior improved



# 3-GENERATION FAMILY ESL

Serving 578 people from 218 families



302  
CHILDREN  
SERVED

276  
ADULTS  
SERVED

3,210  
MEALS  
SERVED

47  
TEEN  
VOLUNTEERS

301  
ADULT  
VOLUNTEERS

5,121  
VOLUNTEER  
HOURS

"I have learned that no matter what country a [person] is from, they have common denominators. I have seen people who speak different languages and cannot understand each other, communicate and help each other. It's beautiful. A Spanish speaking woman trying to help an Arabic speaking man learn English."

-ESL Volunteer



## CONNECTING FAMILIES TO RESOURCES

### Providing a network of support with love and care!

Families experiencing poverty were especially hit hard at the start of the pandemic as unemployment rose and businesses shut down or closed.

The events of 2020 inspired us to work quickly and pivot to meet the needs of families.

This year because the need was so high and resources were limited, Serving Our Neighbors Ministries established our first ever Benevolent Fund. We are grateful to partners like United Way of Central Ohio, INEOS Community Fund, Northwest Chapel and NeighborRelief, who came together to help families remain safe in their homes as they regain stability!

Our Connecting to Resources program is a comprehensive program specifically designed to link families in need to local community services. Because of our Serving Our Neighbors benevolent fund and partnership with more than a dozen churches, families were able to remain in their homes, avoiding eviction and keeping the power on to cook and water running to clean.



## CONNECTING FAMILIES TO RESOURCES

*"A single mother with two children reached out to us about help with a bill. She works full-time and is finishing trade school. Finances have been tight during COVID-19 and she had fallen behind on her bills and was very concerned. We were able to assist with the bill through the Serving Our Neighbors Ministries COVID-19 Benevolent Fund. When the mother told her daughter that we had helped, her daughter replied, 'I knew God was real.'"*

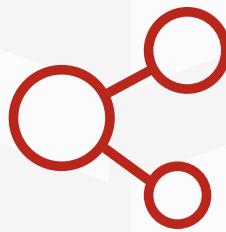
*Your support helps families maintain stability in their homes and demonstrates God's love in a very tangible way."*

-Jean Griffith, Serving Our Neighbors Ministries,  
Programs Operations Manager



80

bills paid  
rent/water/utilities



185

times we connected  
neighbors to resources



157

households assisted



United Way  
of Central Ohio



## GOOD TIDINGS CHRISTMAS AND COAT STORE

At the 2019 Good Tidings Christmas Store and Coat Store, children and families facing poverty were able to purchase new Christmas toys and winter coats for their children at 10% the retail price, giving parents the gift of dignity.

Parents can get fresh coffee and refreshments, shop to choose the right gift for their child with live Christmas music, then wrap the gifts and take them home to place under the tree. The Good Tidings Christmas and Coat Store was a huge success again in 2019! The children and families were so appreciative receiving the winter coats and the matching scarves was “icing on the cake!”

One little boy spent 15 minutes looking through all the scarves and trying to decide which one he wanted. After trying on many different colors, he finally decided on the green and brown which perfectly matched his brand-new coat! Another family picked out coats they needed and then found out they could get a scarf to match. The young girl was so excited, and Mom was brought to tears when she heard the scarves were handmade.

**119**  
CHILDREN RECEIVED  
NEW SHOES

**773**  
CHILDREN  
RECEIVED GIFTS

**555**  
CHILDREN'S COATS  
DISTRIBUTED

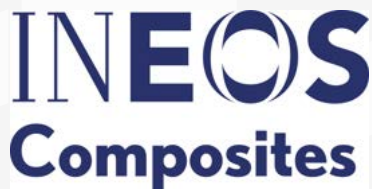
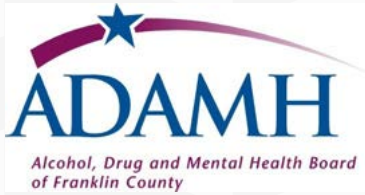
**264**  
FAMILIES FELT  
SELF-RESPECT  
BECAUSE THEY  
COULD PURCHASE  
GIFTS





## DONORS & COMMUNITY PARTNERS

Together with our community partners Serving Our Neighbors Ministries helped 1,414 children and 732 families take steps out of poverty. Thank you donors and community partners for your commitment, together we serve our neighbors.



## DONORS & COMMUNITY PARTNERS

ADAMH (Alcohol, Drug, and Mental Health Board of Franklin County)  
 AEP (American Electric Power) Foundation  
 Agape Community Fellowship  
 AmeriCorps – VISTA (Volunteers in Service to America)  
 Amlin United Methodist Church  
 Baker & Associate Insurance Agency  
 Big Lots Foundation  
 BMW Financial Services  
 Cameron Mitchell Catering  
 Cameron Mitchell Restaurants  
 CareSource  
 Carsonie's Restaurant  
 Charley's Kids Foundation  
 Chick-fil-A  
 Children's Hunger Alliance  
 Christian Community Church  
 Church Next Door  
 City Campus Church  
 Coffee Connections  
 The Coffee Mess  
 Columbus Metropolitan Library – Hilliard Branch  
 Cornerstone Christian Fellowship  
 Credit Union of Ohio  
 Cypress Wesleyan Church  
 Dick Masheter Ford  
 El Vaquero Mexican Restaurant (Hilliard)  
 El Vaquero Mexican Restaurant (Upper Arlington)  
 Encounter Church  
 Fifth Third Bank  
 Franklin County Sherriff's Department  
 Friends Office Supply  
 Giant Eagle  
 God's Hygiene Help Center  
 Gregory-Fowler Media

Griffin Lantz Insurance Agency, LLC  
 GroundWorks Group  
 Harry C. Moores Foundation  
 Hilliard Area Realty  
 Hilliard Church of Christ  
 Hilliard Church of the Nazarene  
 Hilliard City Schools  
 Hilliard Community Foundation  
 Hilliard Kiwanis  
 Hilliard Presbyterian Church  
 Hilliard United Methodist Church  
 Honda of America Manufacturing, Inc.  
 Ingram White Castle Foundation  
 INEOS Community Fund  
 INEOS Composites of Dublin  
 Jack Lewis – Webmaster  
 Junkluggers  
 Kimball Midwest  
 King Business Interiors  
 La Michoacana  
 Legal Aid Society of Columbus (LASC)  
 Liberty Mutual Business & Safeco Insurance  
 Life Community Church  
 Lil Donut Factory  
 Mango's Place  
 Med Life – Pay It Forward  
 Mercator Club  
 Micro Center  
 Moms Club of NE Hilliard  
 Morrison Sign Company  
 Movement Church  
 New Hope Reformed Church  
 New Life Church  
 No. 1 Gyro  
 Northwest Chapel  
 Norwich Township Fire Department

Ohio Association of Foodbanks  
 Ohio Department of Education  
 OhioHealth Home Care  
 The Ohio State University  
 College of Education and Human Ecology  
 College of Social Work  
 Department of Agricultural Communication, Education, and Leadership  
 Fisher College of Business  
 The Kirwan Institute for the Study of Race and Ethnicity  
 Olive Garden  
 OneHope Foundation  
 Panera Bread  
 Powell Prints  
 Public House Church  
 Reinberger Foundation  
 Rock City Church  
 Rotary Club of Hilliard  
 Safelite Auto Glass Foundation  
 Shepherd Church of the Nazarene  
 Siemer Family Foundation  
 St. Brendan the Navigator  
 State Auto Insurance  
 Swenson's  
 Ten Pin Alley  
 Tree of Life Play & Cafe  
 Two Men and a Truck  
 Upper Arlington Lutheran Church (UALC)  
 Upper Arlington Rotary  
 United Way of Central Ohio  
 Upper Arlington City Schools  
 Veritas  
 Willis Spangler Starling

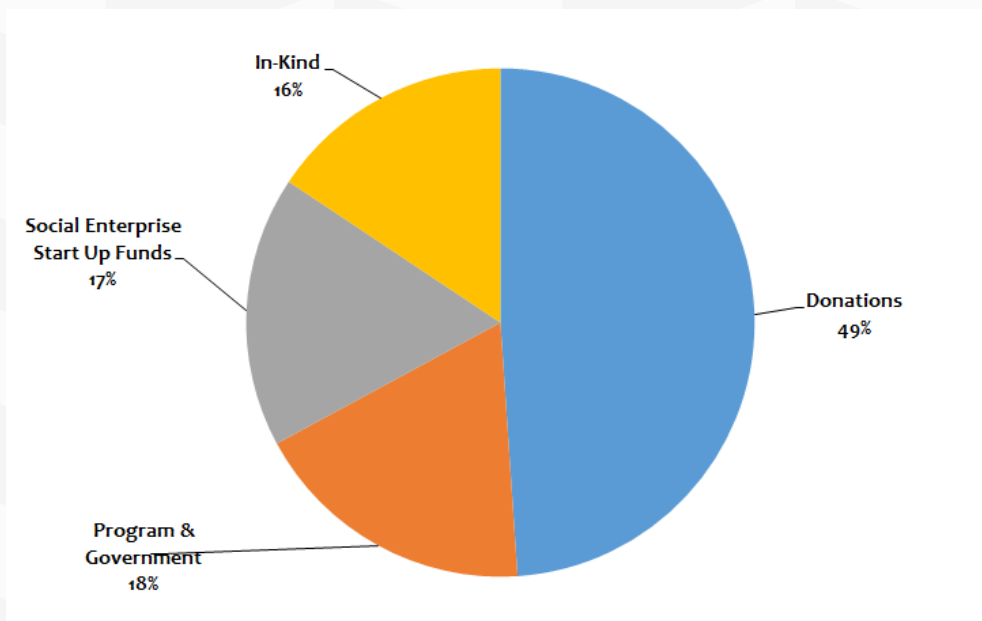


## 2020 FINANCIALS

The compassion, kindness, and generosity displayed by our community this year was tremendous. In a time of need, donors, volunteers, and staff stepped forward without hesitation to help.

### TOTAL INCOME

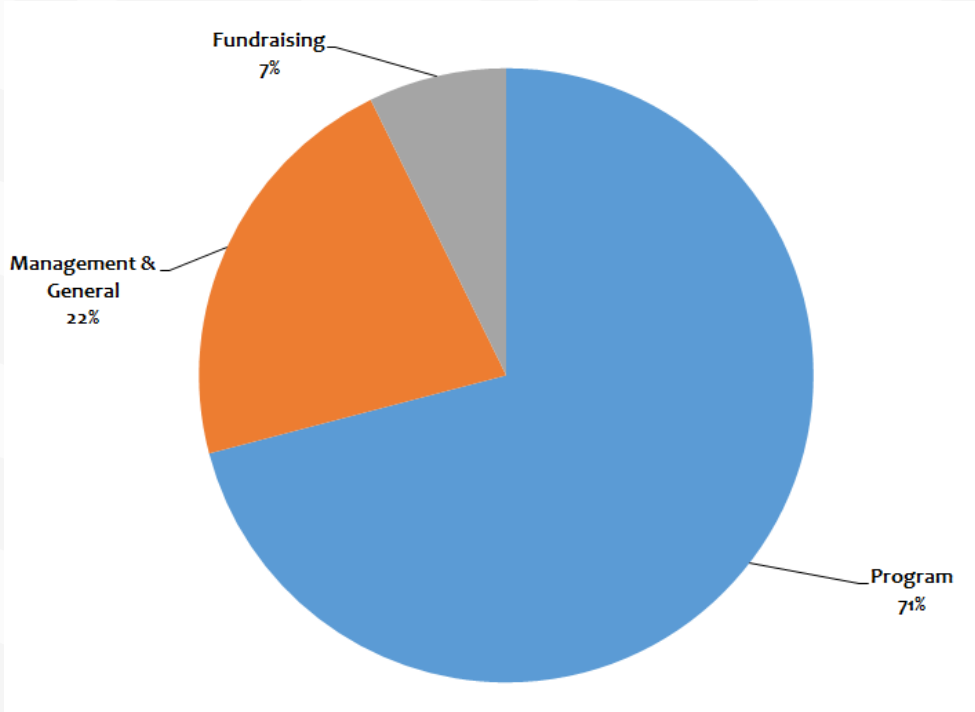
DONATIONS	\$498,118.77
PROGRAM & GOVERNMENT	\$185,157.34
<u>SOCIAL ENTERPRISE START UP FUNDS</u>	<u>\$175,549.60</u>
 TOAL CASH CONTRIBUTIONS	 \$858,825.71
<u>IN KIND</u>	<u>\$159,361.86</u>
<b>TOTAL INCOME</b>	<b>\$1,018,187.57</b>



# 2020 FINANCIALS

## TOTAL EXPENSES

PROGRAM SERVICES	\$504,521.16
MANAGEMENT & GENERAL	\$155,276.98
FUNDRAISING	\$ 51,763.42
<b>TOTAL EXPENSES</b>	<b>\$711,561.56</b>







## MEET NOOR ADNAN

Noor Adnan, Class of 2020, graduated from The Ohio State University with a major in Biology and minor in Nutrition. She is the first in her family with a college degree. She is married and living in California. She hopes to get her Masters and become a physician assistant.



## A LIFE CHANGED-BY NOOR ADNAN

I love everything about Serving Our Neighbors Ministries! I got to know them when they chose our neighborhood to be one of the summer camp branches in 2010. I was in high school at the time and I was still new in Ohio and to America and I had very limited friends, which meant I had lots of free time during the summer. I went to the Summer camp and checked to see what it is exactly they do. I saw people who were so friendly; everyone with smiling faces. I learned my brother was too young to attend camp but they invited me to 'volunteer' so that he could come with me. I loved the idea and decided to be part of the camp. I remember them giving me the 'job' of taking attendance as the children arrived, which was easy for me since I knew all of their Arabic names. I really enjoyed my time with everyone. I met many people and created amazing friendships and memories that I will forever remember, hold dear and cherish. I continued to volunteer for Serving Our Neighbors until I entered college. When I got my first job, I listed my camp volunteering as well as the Executive Director as a professional reference. Working, studying and attending lectures kept me from volunteering after that but I continued to sign up my younger siblings for camp every Summer. I remember hearing them talk about how much they loved camp, the adults there and all of the activities.

I am truly thankful to Allah that I have met Kim, the Director, who was supportive and friendly and for the opportunity to be part of Serving Our Neighbors Ministries. Kim became a close friend to my family through these years and still sends her greetings and support to me through my siblings every summer! Kim is one of the kindest and admirable people in my life, I love her effort to start this ministry and for her peaceful relationship with many parents. I love the care and help she and all the staff and volunteers give to all the children and their parents. The fun I had when volunteering feels like it was yesterday! I still remember when all the volunteers gathered and created a thank you gift for Kim; a sign with glass pebbles that says SON Ministries.

This year has been totally different than all the years due to the Coronavirus that hit all the world! Two big events took place in my life and Kim attended both. At my engagement party Kim's eyes were sparkling with happiness, love, and care! She also brought her family and attended my surprise drive through college graduation celebration - as I am the first person in my family to earn a college degree! She shared that camp would be 'online' this summer which I thought was really nice because I believe children's summers are not as fun without this camp because it has a huge impact on their lives. I hope the ministry grows to serve more families!



# OUR STAFF



**KIm Emch**  
Founder & Executive Director

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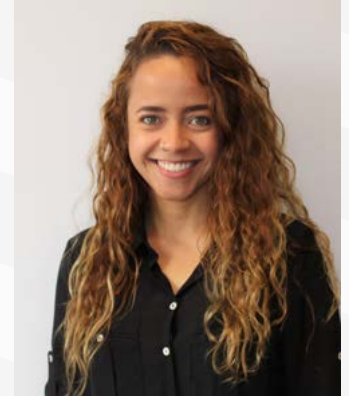
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**Rachel Cheney**  
Program Manager

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**AmeriCorps**

AmeriCorps is an instrumental entity, working along side Serving Our Neighbors Ministries' staff to lift children and families out of poverty. For the past 9 years, AmeriCorps VISTAs have helped to advance the mission. Through a partnership with Ohio Association of Foodbanks, two volunteers were able to focus their work on projects that built capacity for the ministry.



## NURTURING DREAMS TO ALLEVIATE POVERTY

***“Helping improve the lives of children and families experiencing suburban poverty has been the focus of Serving Our Neighbors Ministries. I have seen firsthand how a child participating in their Excelerate program (restaurant inspired by children) allows a child’s creativity to soar, builds their confidence and develops skills they will use throughout their life. In teaching English as a Second Language to New Americans, helps them improve their way of life, giving their children a pathway to new opportunities.”***

-Shawn Oakley, Serving Our Neighbors Ministries Board Member, VP of Customer Advocacy, Huntington Bank



## JOIN US

Join us to help children and families take steps out of poverty, where no child experiences the hopelessness of hunger; where families working their way out of poverty are connected to resources to meet their basic needs.

Make a financial donation to restore hope and stabilize families.

**Visit:** [www.son-ministries.org/give](http://www.son-ministries.org/give)

**Mail:** Serving Our Neighbors Ministries  
2300 Lytham Road  
Columbus, Ohio 43220

**Venmo:** @SON-Ministries

**Call:** Lena Crider, Director of Advancement at 614-586-7939 or  
**Email:** [lcrider@son-ministries.org](mailto:lcrider@son-ministries.org)



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COMING 3.3.2021  
STAY TUNED